



KleanFlo Service Update

Customer notice - 1 July 2026

Summary

An update has been released to improve the new customer sign-up experience, schedule time display, Today's Plan, and holiday management workflows.

The changes are intended to make KleanFlo clearer for new users and more consistent for teams managing planned work and staff leave.

What has changed

- Public welcome, contact, and sign-up pages have clearer branding and guidance.
- Schedule and calendar times now use the timezone set on the user record.
- Today's Plan now defaults to My customers, with a wider branch view where permitted.
- Holiday requests can be managed more directly from the staff holiday record.
- Holiday deletion is blocked where the booking has already been included in completed or posted payroll.

What this means for users

- Users should see schedule times more consistently across devices and locations.
- Supervisors can focus Today's Plan on their own customers first.
- Holiday admin actions are clearer and better protected where payroll is involved.

What to do

1. Review user timezone settings where schedule times look unexpected.
2. Use the branch view in Today's Plan only where a wider operational view is needed.
3. Use approve, reject, or Cancel holiday from the staff holiday record where permitted.
4. Leave payroll-linked holidays in place and use the normal correction process if deletion is blocked.

Support

Contact KleanFlo support if something does not look as expected. Please include the customer name, contract or record reference, and a short description of what you expected to see.