



KleanFlo Service Update

Customer notice - 30 August 2026

Summary

An update has been released to improve schedule planning, absence cover changes, and the way schedule rows are displayed in KleanFlo.

What has changed

- Schedule planners can now see and update the shift rule when editing planned work from the scheduler or absence cover reallocation dialogs.
- Schedule rows on customer and staff records have been refined to match the schedule wizard style, making dates, assignment, zones, and designations easier to review.
- The schedule wizard Add schedule flow now uses the same schedule dialog as the rest of KleanFlo for a more consistent setup process.
- Weekend window options are only shown when they are relevant to the selected job date.

What this means for users

- Franchisees and supervisors should have clearer context when checking planned work, reallocating absence cover, or reviewing schedules attached to customers and staff.
- The shift rule can be confirmed closer to the work being planned, reducing the chance of using the wrong check-in window.
- Zone and designation details are easier to see on schedule rows, which helps with checking imported BLISS work and newly created schedules.

What to do

1. Review any schedule or absence cover changes before saving, especially where a different shift rule is needed.
2. Use the schedule wizard and customer schedule rows to confirm the correct zone, designation, staff assignment, start date, and shift rule.
3. For Friday work, check whether a weekend window is required. For other dates, use the standard shift rule options shown on screen.

Support

Contact KleanFlo support if something does not look as expected. Please include the customer name, contract or record reference, and a short description of what you expected to see.