



KleanFlo Service Update

Customer notice - 7 October 2026

Summary

The latest KleanFlo update focuses on a significantly expanded vehicle management area, with clearer vehicle records, service history and supporting operational information.

The update also includes smaller improvements to schedule unassignment, calendar event times, opening holiday balances and customer contact handling.

What has changed

- The Vehicles list now supports searching across permitted branches, selecting multiple branches, resetting filters and moving through larger result sets more consistently.
- Vehicle records are now organised into clear areas for Details, Tax and Insurance, Finance Details, Service History, Vehicle Processes, Equipment and Attachments.
- Vehicle details now include registration information, make, model, colour, VIN, fuel type, purchase mileage and cost, warranty expiry and a searchable lead-driver selector for cleaners and users in the selected branch.
- Tax and insurance information can include the insurer, login name, policy number, website, cost, policy dates, next MOT date and tax due date. Finance details include lease company, monthly cost, lease dates, lease length and contracted mileage.
- A new Service History area records scheduled, completed and cancelled vehicle work. Service types include common servicing and repair categories, with an Other option for additional descriptions.
- Service records can use a linked service supplier or garage. Selecting a provider fills the available contact name and telephone number, which can then be reviewed for the individual booking.
- Scheduled work can record planned work and expected off-road and return dates. Completed work can record the actual service date, mileage, work carried out, advisories, invoice reference, total cost, warranty work and actual vehicle return dates.
- Completed service records can hold the next service date and mileage. The vehicle Details area shows read-only last-service and next-service summaries based on the latest completed service by service date.
- Service records can be edited, cancelled with a reason or deleted after confirmation. If a record has changed while another user is editing it, KleanFlo asks the user to reload and review the latest version.
- Vehicle records bring together configured vehicle processes, linked equipment and vehicle attachments, allowing supporting invoices, policy documents, inspection sheets and photos to remain with the vehicle.
- Deleting a vehicle removes it from the active vehicle list while retaining its recorded history. Vehicle changes can also be reviewed from the vehicle record.
- A detailed Manage vehicles guide is now available from Help, with screenshots and step-by-step guidance for vehicle details, servicing, suppliers, processes, equipment and attachments.
- Scheduler reallocation now handles an Unassigned selection consistently, including jobs connected to absence cover.

- Calendar events now display and save their dates and times consistently using the user's selected time zone.
- Opening holiday balance entries no longer create operational absence or cover activity.
- When customer or site contacts are saved, KleanFlo now identifies the first primary contact more consistently and provides clearer guidance where a primary contact already exists.

What this means for users

- Vehicle identity, compliance, finance, servicing, documents and operational workflows can be reviewed from one structured record.
- Teams can distinguish planned servicing from completed work and retain an accurate dated service history.
- Last-service and next-service information is taken from completed records rather than being manually overwritten on the vehicle summary.
- Branch filtering and searchable selectors make it easier to locate the correct vehicle, driver and service provider.
- Supporting documents, linked equipment and vehicle processes remain connected to the correct vehicle.
- The additional fixes reduce incorrect schedule assignments, shifted calendar times, unwanted absence activity and unclear contact save messages.

What to do

1. Review existing vehicle records and complete any missing registration, compliance, finance or lead-driver details.
2. Use Service History for all future bookings and completed service work, and check the mileage, dates, cost and next-service requirements before saving.
3. Confirm that garages and service providers are set up correctly in Suppliers before selecting them on a service record.
4. Store related invoices, policy documents, inspection sheets and photographs in the vehicle Attachments area.
5. Use the Manage vehicles guide from Help when reviewing the new vehicle workflow, and contact support if a saved record does not show the expected result.

Support

Contact KleanFlo support if something does not look as expected. Please include the customer name, contract or record reference, and a short description of what you expected to see.